

St Neot Parish Council – Useful Contacts

For the police, fire service or medical emergencies, call 999.

For **non-emergencies**, you can call the police on **101** and get **medical advice** by calling **111**.

Anti-terrorist hotline - phone the Police on **0800 789 321**

Environment Agency - report an environmental incident - **0800 807060**

Social care emergencies

- Request help for an adult - **0300 1234 131**
- Request help for a child - **01208 251300** - Out of hours social work support for children and young people

Mental health emergencies

NHS mental health (24/7) **0800 038 5300**

Samaritans **116123**

Mind **0300 123 3393**

Council Housing emergency repairs - phone **0300 1234 161** if there is:

- A serious threat to your health and safety, such as a gas leak or dangerous electrical fault
- Major damage to the structure of the building
- A serious property related security problem not including lost keys
- Total prolonged loss of essential service, such as gas, water or electricity. It results in a serious impact to immediate health or safety of house occupants
- You are homeless tonight due to not having suitable accommodation available for your occupation

Highways emergency

- Report urgent or hazardous issues on a road or highway - **0300 1234 222**

Flooding

- Report flooding or drainage issues on public roads by phoning **0300 1234 222**
- Environment Agency Floodline 24 hour advice - **0345 988 1188**
- Colliford lake - South West Lakes Trust – **01566 771930**

Waste Collections and Street Cleaning – **0300 1234 141**

Only report issues with the potential to cause harm, injury or offense, eg:

- Drug related litter including needles, syringes and other hazardous items
- Human fouling
- Clinical waste
- Broken glass
- Obscene or hate related graffiti on public property (not private buildings or houses)
- Broken or damaged litter bins causing an obstruction or hazard

Fire and Community Safety - 0300 1234 232

- Anti-social behaviour
- Community safety
- Crime and anti-social behaviour
- Domestic violence
- Emergency planning
- Fire safety (including petroleum and explosives licences)
- Firework displays
- Vandalism

East Cornwall Search and Rescue - [01752 874473](tel:01752874473)

Utility companies

For gas, water and electrical emergencies

- Wales and West - if you smell gas phone [0800 111 999](tel:0800111999)
- South West Water - to report a water leak phone [0800 230 0561](tel:08002300561) or sewerage issue - [0344 346 2020](tel:03443462020)
- Western Power - to report a power cut phone 105 or [0800 6783 105](tel:08006783105)
- West Country Rivers Trust - [01579 372 140](tel:01579372140)

Community Support

Vicarage – Revd Garry Dunlop Swinton – [01579 320472](tel:01579320472)

Chapel - Derek Fairhall – [01579 320170](tel:01579320170)

Safeguarding - Owain Hughes [01579 321780](tel:01579321780)

Chair of Parish Council – Haviland Bunt – [01579 321098](tel:01579321098) or [07768 991267](tel:07768991267)

Vice Chair of Parish Council – Tracey Hooper – [01579 321545](tel:01579321545) or [07891 840457](tel:07891840457)

Clerk of Parish Council – Sue Blaxley – [01579 326053](tel:01579326053)

Neighbours Together – Poppy Crichton - [01208 821755](tel:01208821755)

Animal Welfare

RSPCA – [0300 1234 999](tel:03001234999) or [01637 881455](tel:01637881455)

Bodmin Moore Commoners – Julia Dowton [07703 468628](tel:07703468628)